East Riding Safeguarding Adults Board

Annual Report 2018/19 Summary

Safeguarding is everybody's business

Who are we?

3 Statutory Partners:

1. East Riding of Yorkshire Council
2. Humberside Police
3. East Riding of Yorkshire Clinical Commissioning Group

And 12 Other Partners:

1. East Riding of Yorkshire Council - Adult Services
2. East Riding of Yorkshire Council - Housing, Transportation and Public Protection
3. East Riding of Yorkshire - Public Health
4. NHS England North
5. Hull University Teaching Hospitals NHS Trust
6. Humber Teaching Foundation Trust
7. North Lincolnshire and Goole NHS Trust
8. City Healthcare Partnership
9. Humberside Fire & Rescue Service
10. Humberside, Lincolnshire & North Yorkshire Community Rehabilitation Company (CRC - Probation)
11. National Probation Service
12. Healthwatch East Riding

Independent Chair: Kay Durrant

How we work?

There are 4 subgroups undertaking the work of the Board:

1 Business Implementation Group (BIG):
A group of experienced managers that develop and deliver allocated tasks and projects that support the delivery of the Boards Strategic plan and key priorities.

2 Safeguarding Adults Review Group (SARG):
To deliver SAB responsibilities relating to 'Safeguarding Adult Reviews' set out within the statutory guidance that accompanies the Care Act 2014. Establish whether there are lessons to be learned from cases under review and how they will be acted upon through inter-agency working.

3 Audit & Assurance Group (A&A)
To deliver responsibilities relating to audit and assurance of partner agencies, holding partners to account for the way in which they report and act on safeguarding concerns.

4 Learning & Improvement Group (L&I)
To ensure the workforce across all partners within the ERSAB are aware of safeguarding adults issues and seek assurance, that the range and level of safeguarding adults training is available to appropriate staff in all partner agencies and it is compliant with the East Riding Multi Agency Training Strategy.

What have we achieved this year?

Preventative action taken: Collaborated on the production of the Vulnerable Adults Risk Management tool (VARM) and the Humber wide Hoarding Protocol which are both frameworks for operational staff working with adults who choose to live risky lifestyles and make unwise lifestyle choices.

Assurance sought from partners: Produced the new SAB Performance Framework and dashboard which will enable the Board to make more informed decisions by having access to more wide-ranging data and indicators.
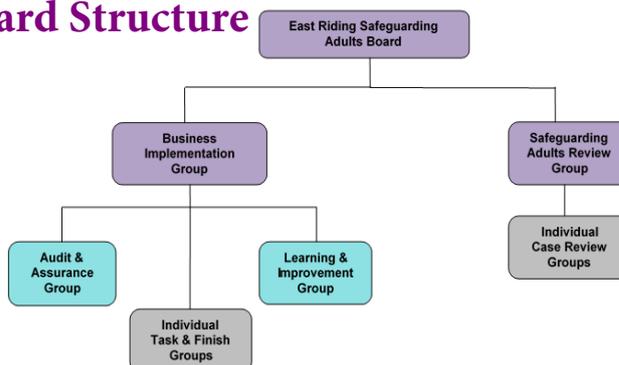
Action to Make Safeguarding Personal:
Completed the production of an easy read safeguarding adults concerns for so that adults who live with a learning disability are able to report themselves are someone they may be worried about into safeguarding

Improvements to Board Performance:
Enhanced partnership work with the East Riding Safeguarding Children Partnership and the Community Safety Partnership so that we are all fully aware of the cross-cutting themes which may affect all vulnerable groups, whatever their age. We also become a formal member of the Modern Slavery Partnership.

Board Structure

East Riding Safeguarding Adults Board
- Business Implementation Group
  - Audit & Assurance Group
  - Individual Task & Finish Groups
  - Learning & Improvement Group
- Safeguarding Adults Review Group
  - Individual Case Review Groups

Board Priorities for 2019/20

- Ensure the voice of the service user is heard in the Board, its partners and sub-groups
- Improve communication by increasing a range of accessible information for service users and the public about adult safeguarding
- Use data more intelligently to improve safeguarding outcomes across the East Riding
- To increase the prevention of abuse across the wider focus of the health and wellbeing agenda
- Take a "think family" approach to safeguarding in which we will engage and empower more adults to be involved in all discussions which are about them and their families.

What external assurance have we sought?

- Housing & homelessness
- Prevent
- Modern Slavery
- Female Genital Mutilation
- Domestic Sexual Violence & Abuse
- Suicide Prevention

What Safeguarding Adult Reviews have been conducted?

During 2018/19 one SAR was commissioned and one learning event complete. The SAR did not complete during 2018/19 due to complexities with ongoing Police investigation.This will be reported on in more detail in the 2019/20 annual report.

> "At the end of 2018-2019 we reviewed our priorities across the strategic partnerships in East
>
> Riding of Yorkshire. We have again focused on nine key areas which have been influenced by support from service users, carers, community and voluntary services and statutory agencies. The culture of the Board is one of high challenge and high support and Service User Engagement is our number one priority. We will always need those who the service is for, to be a key partner in developing services and improving outcomes.
>
> As a Board we are increasingly strengthening our partnership work and asking ourselves the "so what" question to ensure that we are actively making a difference in all work that is undertaken by the SAB."
> **Kay Durrant, Independent Chair, ERSAB**

Enquiries Concluded

348 Concluded Section 42 enquiries
(22% increase on previous yrs number 272)

12 Concluded Other safeguarding enquiries
(Compared to 26 in previous yr)

Measure	2016-17	2017-18	2018-19	Change yr on yr %	change year on year
Safeguarding Concerns received	1063	1605	2063	+458	+29%
Concerns progressed to Section 42 Safeguarding Enquiries	237	444	525	+81	+19%
Concerns progressed to Other Safeguarding Enquiries	-	37	21	-16	-43%
Conversion Rate concerns to enquiries	-	30%	27%		
Average number of enquiries per individual	-	1.18	1.16		

The largest source of concerns are independent provider agencies (such as care homes and nursing homes) at 52% (47% in 2017-18) with NHS organisations being the next largest at 24% (26% in 2017-18) followed by East Riding of Yorkshire Council social care workers at 10%.

The conversion rate of concerns to Section 42 and other enquiries is 27%. Whilst this appears relatively low compared to the previous year, England and regional averages there is considerable variation between councils in what is recorded as concerns and progressed to enquiries.

East Riding Safeguarding Adults Board

Keeping Adults Safe from Harm